

nsd tech
WEBSITE & IT EXPERTS!



CLIENTS AND REFUGEES MANAGEMENT INFORMATION SYSTEM

**INTRODUCTION
AND
PRODUCT FEATURES**

CARMIS.CA
SUPPORT@CARMIS.CA

HELLO, I AM CARMIS

CLIENTS AND REFUGEES
MANAGEMENT INFORMATION SYSTEM

I AM DESIGNED TO SIMPLIFY FEDERAL
REPORTING REQUIREMENTS AND DATA FLOW FOR
THE AGENCIES SERVING REFUGEES AND
IMMIGRANTS ACROSS CANADA

I AM AN INNOVATIVE ARTIFICIAL INTELLIGENCE
BASED DATA MANAGEMENT SYSTEM THAT IS THE
COMPLETE SOLUTION FOR AGENCIES OF ALL
SIZES

A photograph of a woman in traditional African attire holding a baby in a sling. The scene is set in front of a traditional thatched hut. The image is overlaid with a semi-transparent teal filter.

FEATURES AND CAPABILITIES

| | |
|--|--|
| <i>Encrypt Selected Data Elements (ex: SIN)</i> | No one can open the database and read the sensitive information |
| <i>CARE Integrations</i> | iCARE reporting formats pre-integrated. Enjoy the 3-step process to report to iCARE with integrated data quality and error checks |
| <i>Advanced Reporting with Data Summarization</i> | Our advanced reporting solution helps you summarize the data on the fly and generate customized reports using simple drag and drop capabilities |
| <i>Report Export Capabilities to Industry Standards</i> | Export your reports in Excel, Word and PDF formats for iCARE, other agencies and your own internal management reporting |
| <i>Customizable Report Templates</i> | Automate your MS Word / PDF based client information handouts/printouts through customizable MS Word templates |
| <i>Enhanced Usability</i> | Clutter-free simplistic user interface, customizable colors that adapt to your agency, capability to create new report templates as business requirements change |

| | |
|---|---|
| | |
| <i>Seamlessly Integrated Browser System for Limited Capabilities</i> | Use our browser based system to perform certain features like – accept volunteer applications, allow on-the-road staff to enter certain data elements in real time (ex: during client home visits) |
| <i>Data Quality Management</i> | Staff will input data within the framework of industry accepted information standards, that are seamlessly integrated with iCARE requirements |
| <i>Concurrent Client File Access</i> | Allow multiple staff members to work on same client file concurrently |
| <i>Master Data Management</i> | Own your master lookup data |
| <i>Roles Based User Access Management</i> | Control what your staff can view, add and edit through our robust roles based access management system |
| <i>I Privacy and Audit Capabilities</i> | View data change history on all key data entry forms. View the user activity logs within your organization’s privacy framework |
| <i>Old Data Migration</i> | Moving from an old legacy system? Our experienced team will review your legacy system capability and can help you migrate the data to CARMIS |
| <i>Flexible Hosting Solution</i> | Choose from a cloud based solution (where we manage the IT of the software setup) or a hosted solution (where you manage the IT of the software setup). Irrespective of the option, data is always of the agency. |

| | |
|--|---|
| <i>Disaster Recovery Management</i> | We manage the backups in cloud based solution. Your IT team can automate the database backups in hosted solution |
| <i>Subscription based pricing and support</i> | Flexible options, suitable for agencies of all sizes |
| <i>Training</i> | Classroom based training provided at our downtown Winnipeg office. Training webinars also available in groups of 5 to 10 people |
| <i>Online Knowledgebase</i> | Your staff will have access to our online knowledgebase when they need it |

MODULES AND FUNCTIONS

| | |
|--|---|
| <i>Connect Clients by Family Code</i> | A number that groups clients by family |
| <i>Search (client-related and agency specific)</i> | Searching for a file or client |
| <i>Graphical Reports (client-related and agency specific)</i> | Generate reports with graphs and charts for simplified overview of data |
| <i>Intake Wizard</i> | Makes it quick and easy to add new client into the system right from service details page, including arrival information, address updates, family information |

| | |
|---|--|
| <i>Client Profile</i> | Create a full profile on client – where they are from, what services have they received from your agency |
| <i>Budget Calculations</i> | Amount of funds client will get based on needs and family as per iCARE tables; maintain a track of budgets allocated to client over time |
| <i>Relationship Tracking</i> | View how clients are related to each other |
| <i>Case Notes</i> | An area on the file where it's easy to manage important activities and information about the client. |
| <i>Program Referral and Enrollment</i> | Refer clients to outside agencies and monitor enrollment in your programs and activities |
| <i>Program Attendance and Management</i> | Monitoring programs client is enrolled in and attendance |
| <i>Statistics</i> | Generate client or agency specific statistics |
| <i>Sync with other Agencies</i> | All agencies who sync within the same system and allow cross agency data access within your agreement can access the data entered by all. This saves time and directly shares data between all agencies. |

PRODUCT SCREENSHOTS

LOGIN

nsd tech

CARMIS
ARTIFICIAL INTELLIGENCE

CLIENTS AND REFUGEES MANAGEMENT INFORMATION SYSTEM

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Any Illegal Use Or Distribution Of this Product Will Be Considered As Criminal Offence.

NSD Tech Inc.

CARMIS
ARTIFICIAL INTELLIGENCE

CLIENTS AND REFUGEES MANAGEMENT INFORMATION SYSTEM

USER NAME

PASSWORD ①

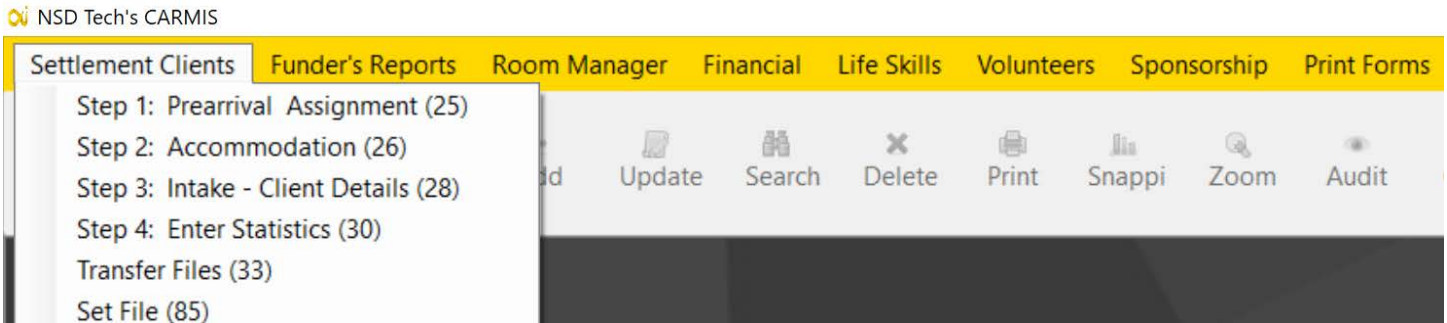
Login Cancel

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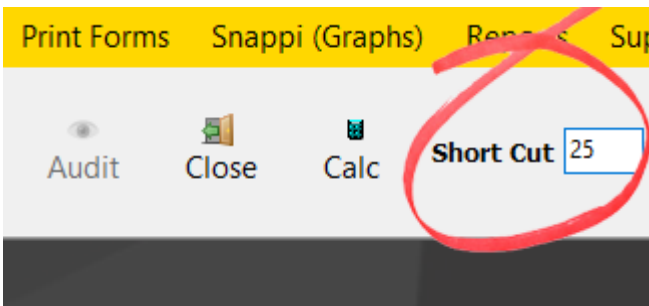
Any Illegal Use Or Distribution Of this Product Will Be Considered As Criminal Offence.

① - Encrypted password storage, encrypted and secured data communication.

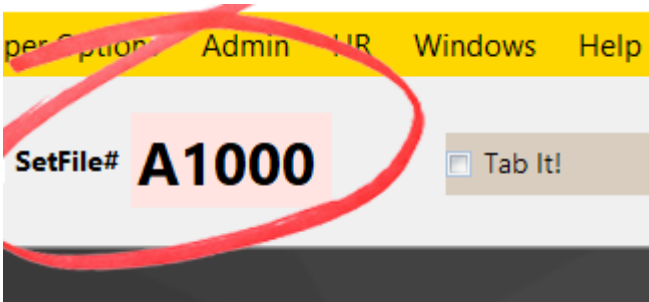
Toolbar



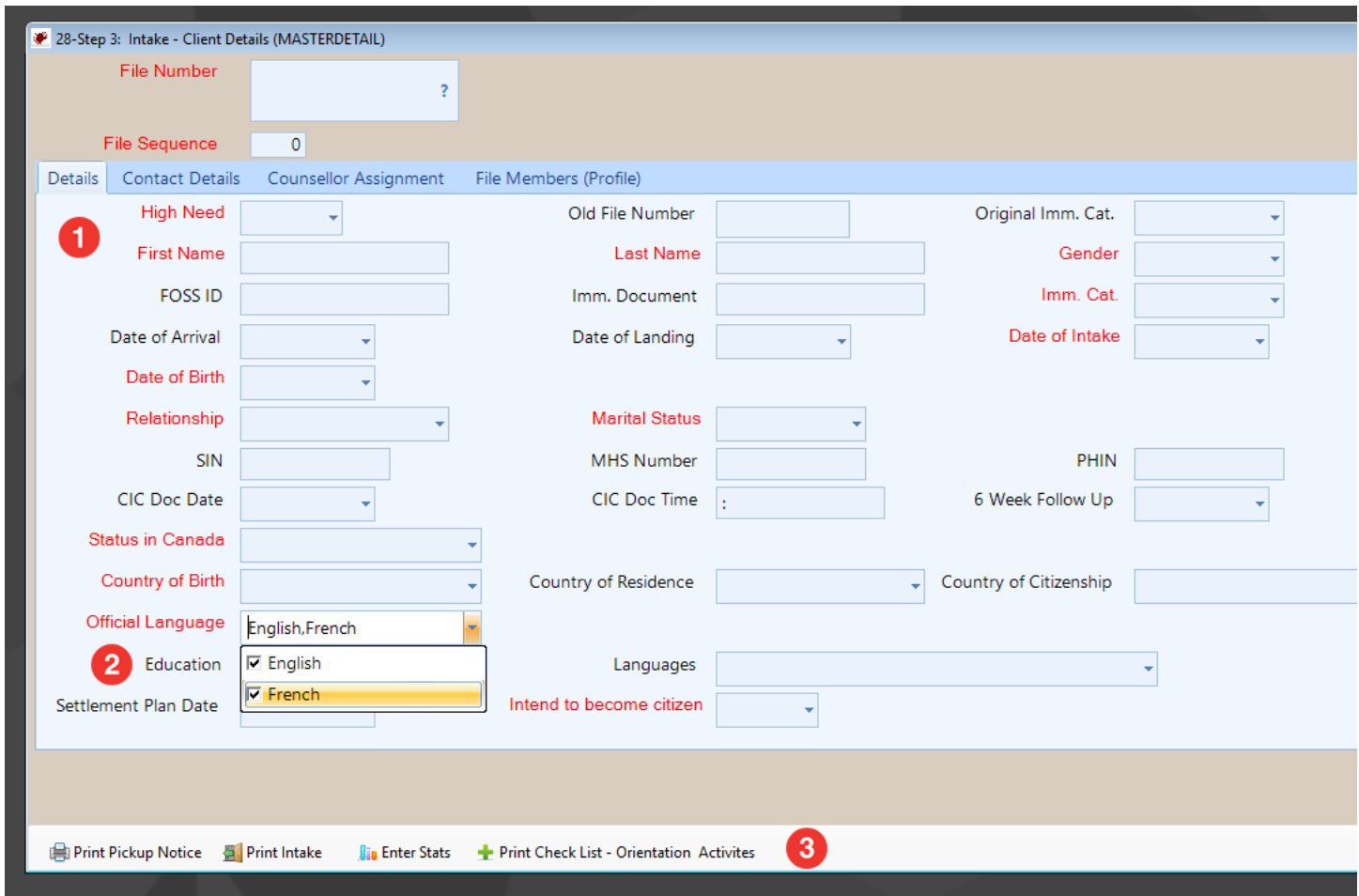
- ❶ - Quick and easy access menu and actions ribbon bar.
- ❷ - Working on a few forms/reports repeatedly? Access them quickly by entering their form ID. Another right side quick access menu available for up to 5 top used forms for each agency.



- ❸ - Working through a client file across multiple entry forms? Enter client file once, and access various forms without any repeat entries.



Data Entry – Standard form



28-Step 3: Intake - Client Details (MASTERDETAIL)

File Number

File Sequence

Details | Contact Details | Counsellor Assignment | File Members (Profile)

1 High Need

Old File Number

Original Imm. Cat.

First Name

Last Name

Gender

FOSS ID

Imm. Document

Imm. Cat.

Date of Arrival

Date of Landing

Date of Intake

Date of Birth

Relationship

Marital Status

SIN

MHS Number

PHIN

CIC Doc Date

CIC Doc Time

6 Week Follow Up

Status in Canada

Country of Birth

Country of Residence

Country of Citizenship

Official Language

2 Education English

French

Settlement Plan Date

Languages

Intend to become citizen

Print Pickup Notice | Print Intake | Enter Stats | **3** Print Check List - Orientation Activites

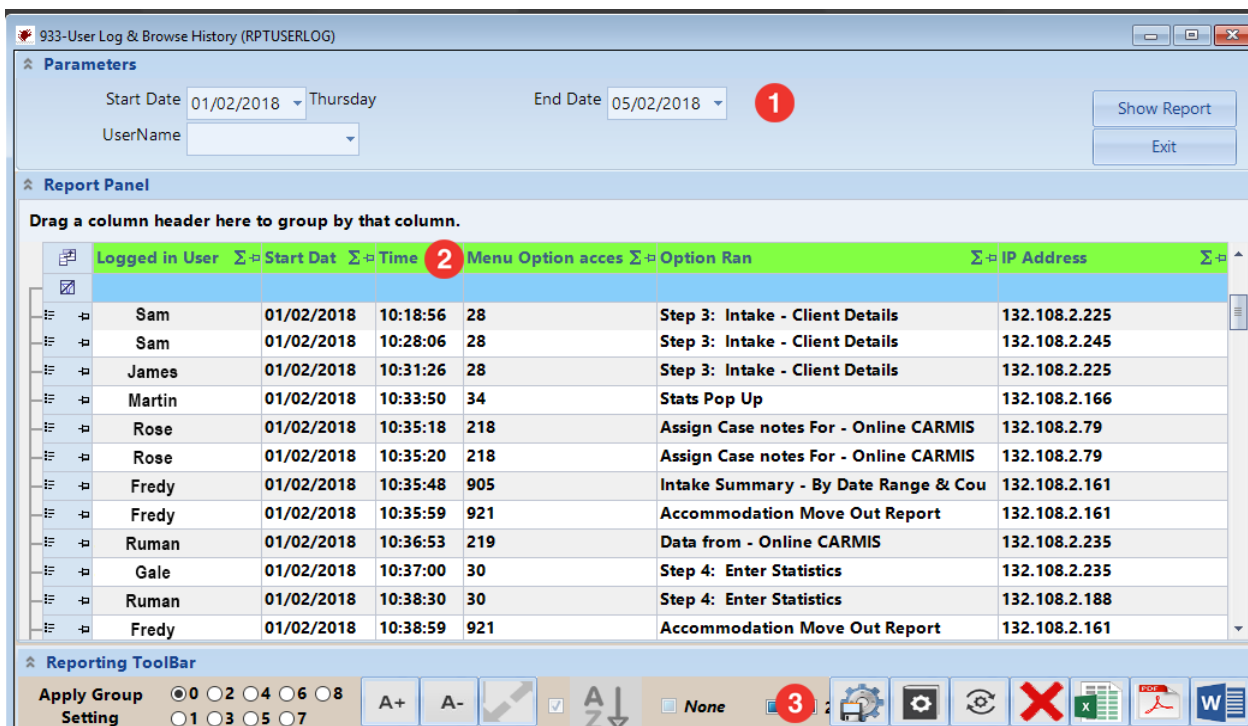
- 1** - Highlighted mandatory fields, customizable for each agency.
- 2** - Multiple selectable options, managed through master data management.
- 3** - Quick action buttons to print client handouts or view next set of data on this client. Manage the client's family uniformly.

Data Entry – Grid form

| Room Type | Status | Room Capacity | No. Of Pe | Remainin | Maxed O | Occupied By |
|-----------|--------|---------------|-----------|----------|---------|-------------|
| Bachelor | VACANT | 4 | 0 | 0 | Yes | |
| 1 Bedroom | VACANT | 5 | 0 | 5 | No | |
| Bachelor | VACANT | 4 | 0 | 0 | Yes | |
| 2 Bedroom | VACANT | 6 | 0 | 0 | Yes | |
| Bachelor | VACANT | 4 | 0 | 4 | No | |
| Bachelor | VACANT | 4 | 0 | 4 | No | |
| Bachelor | VACANT | 4 | 0 | 0 | Yes | |
| Bachelor | VACANT | 2 | 0 | 2 | No | |
| Bachelor | VACANT | 2 | 0 | 0 | Yes | |
| Bachelor | VACANT | 2 | 0 | 0 | Yes | |
| 2 Bedroom | VACANT | 6 | 0 | 0 | Yes | |
| Bachelor | VACANT | 4 | 0 | 0 | Yes | |
| 2 Bedroom | VACANT | 6 | 0 | 0 | Yes | |
| Bachelor | VACANT | 4 | 0 | 4 | No | |
| 1 Bedroom | VACANT | 5 | 0 | 5 | No | |

Reports View

PRIVACY AUDIT REPORT SAMPLE



933-User Log & Browse History (RPTUSERLOG)

Parameters

Start Date: 01/02/2018 Thursday End Date: 05/02/2018 1

UserName:

Show Report Exit

Report Panel

Drag a column header here to group by that column.

| Logged in User | Start Dat | Time | Menu Option acces | Option Ran | IP Address |
|----------------|------------|----------|-------------------|---------------------------------------|---------------|
| Sam | 01/02/2018 | 10:18:56 | 28 | Step 3: Intake - Client Details | 132.108.2.225 |
| Sam | 01/02/2018 | 10:28:06 | 28 | Step 3: Intake - Client Details | 132.108.2.245 |
| James | 01/02/2018 | 10:31:26 | 28 | Step 3: Intake - Client Details | 132.108.2.225 |
| Martin | 01/02/2018 | 10:33:50 | 34 | Stats Pop Up | 132.108.2.166 |
| Rose | 01/02/2018 | 10:35:18 | 218 | Assign Case notes For - Online CARMIS | 132.108.2.79 |
| Rose | 01/02/2018 | 10:35:20 | 218 | Assign Case notes For - Online CARMIS | 132.108.2.79 |
| Fredy | 01/02/2018 | 10:35:48 | 905 | Intake Summary - By Date Range & Cou | 132.108.2.161 |
| Fredy | 01/02/2018 | 10:35:59 | 921 | Accommodation Move Out Report | 132.108.2.161 |
| Ruman | 01/02/2018 | 10:36:53 | 219 | Data from - Online CARMIS | 132.108.2.235 |
| Gale | 01/02/2018 | 10:37:00 | 30 | Step 4: Enter Statistics | 132.108.2.235 |
| Ruman | 01/02/2018 | 10:38:30 | 30 | Step 4: Enter Statistics | 132.108.2.188 |
| Fredy | 01/02/2018 | 10:38:59 | 921 | Accommodation Move Out Report | 132.108.2.161 |

Reporting ToolBar

Apply Group Setting: 0 1 2 3 4 5 6 7 A+ A- 3 [None] [Settings] [Refresh] [Close] [Excel] [PDF] [Word]

- ❶ - Quick report parameter value selection.
- ❷ - Filter, summarize and group your reports, also customize your report columns.
- ❸ - Quick report export in various formats.

Dashboards and Charts

Clients iCARE Room Manager Financial Life Skills Volunteers Sponsorship Walk In Clients Print Forms Snappi (Graphs) Reports Super Options

First Previous Next Last Add Update Search Delete Print Snappi Zoom Audit Close Calc Short Cut SetFile#

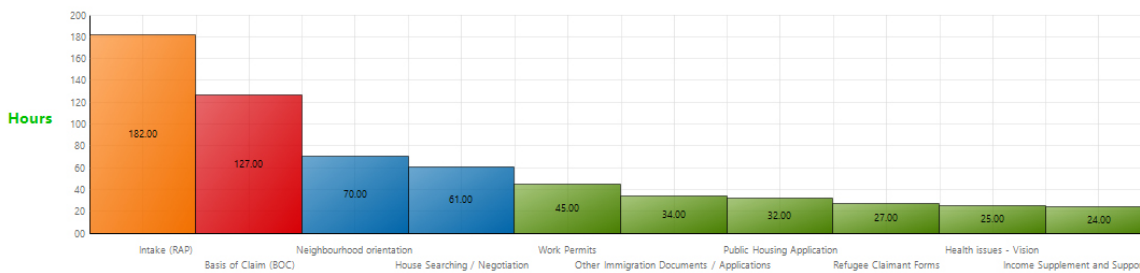
Choose Custom Date And Time **Employees** **Department**

17/05/2017 17/05/2017 Last 7 Days This Month Custom Date



Dates

Top 10 Activites Performed Between Time Period Of 01/05/2017 - 17/05/2017



Activities

User Access Management

Manage Access Security

User Maintenance

Group List | Permissions

| Menu Name | Allow Add | Allow Delete | Allow Update | Allow View | Allow Go | Allow List | Allow Audit |
|-------------------------------------|-------------------------------------|--------------------------|-------------------------------------|-------------------------------------|--------------------------|-------------------------------------|-------------------------------------|
| Clients(10) | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> |
| Step 1: Prearrival & Assignment(25) | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| Step 2: Accommodation(26) | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| Step 3: Intake - Client Details(28) | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| Step 4: Enter Statistics(30) | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| Transfer Files(33) | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> |
| Set File To Work On(85) | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| iCARE(150) | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> |
| Generate - RAP Data(151) | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Generate - IO Data(152) | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Generate - NARS Data(153) | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Fix Wrong Activites(154) | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> |
| iCARE Batch - Reports(157) | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> |
| Room Manager(5087) | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> |
| Room Occupancy Situation(187) | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> |
| Future Arrivals List(188) | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> |
| Expected Moveouts(189) | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Financial(100) | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Budget(105) | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |

Ok Cancel Copy Find Enable All

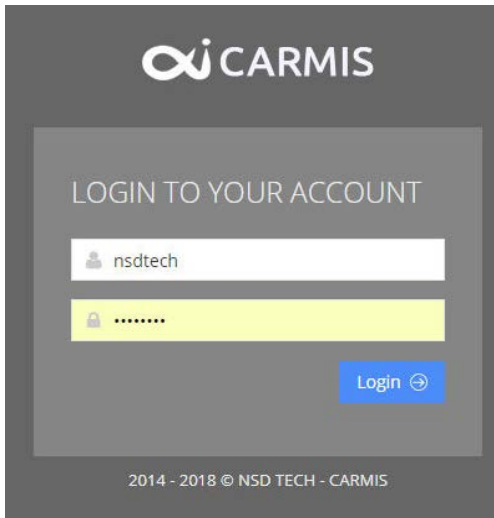


SIMPLE · COMPREHENSIVE · COLLABORATIVE

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Web Module – Login



Web Module – Dashboard

Dashboard

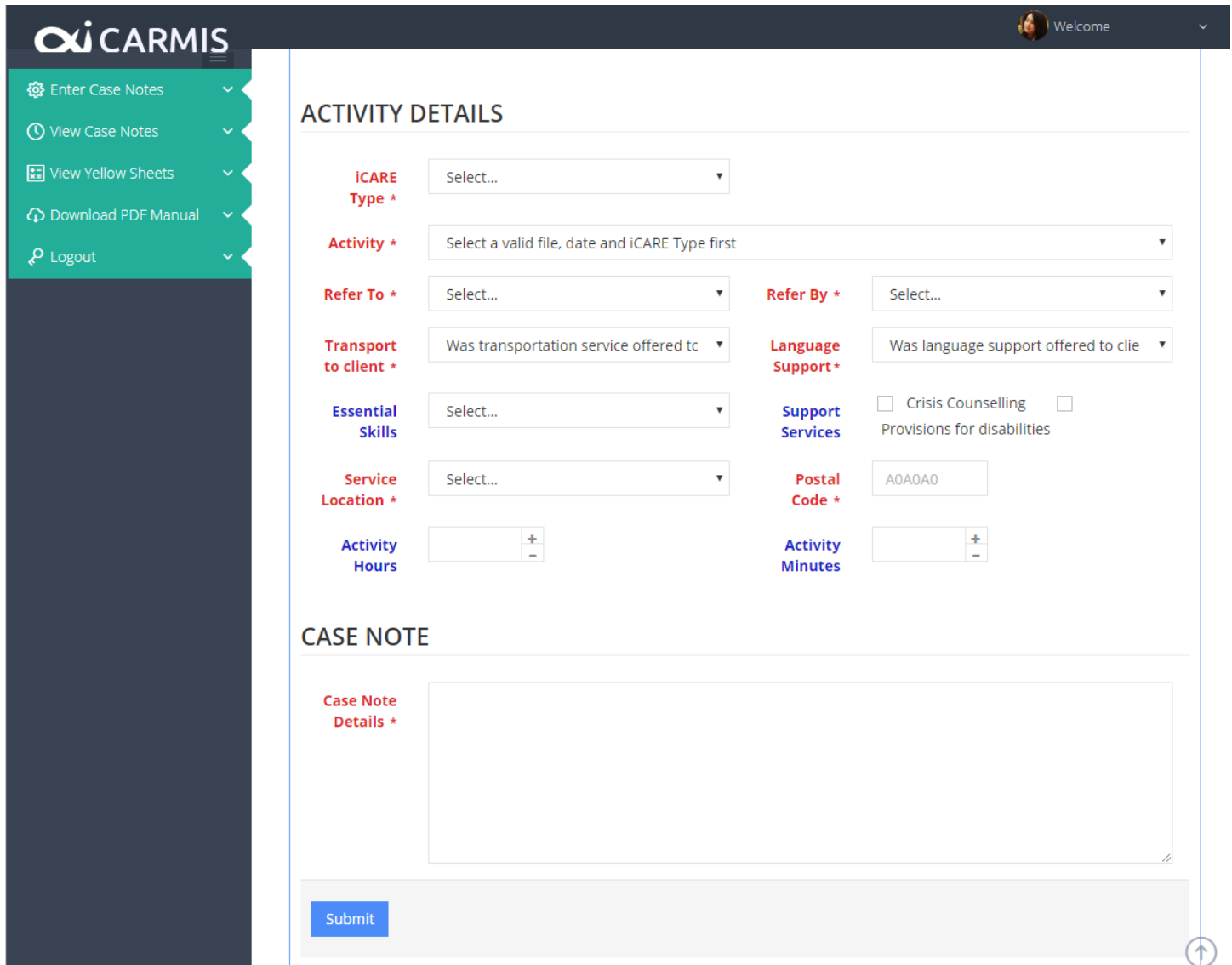
Home > Dashboard

| | | | |
|------------------------------------|---|--------------------------|--------------------------------------|
| 2064 Total Case Notes Till Date | 6 Pending Cases To Be Entered Into SPM | 0 Cases Entered Today | 23 Total Number Of Casual Workers |
|------------------------------------|---|--------------------------|--------------------------------------|

Recent Activities

- User flora browsed page View Case Notes. Feb 5 2018 9:27AM
- User successfully logged out flora. Feb 5 2018 9:27AM
- User successfully logged in flora. Feb 5 2018 9:27AM
- User successfully logged in flora. Feb 5 2018 9:27AM
- User flora browsed page Dashboard. Feb 5 2018 9:27AM
- User successfully logged in janet. Feb 5 2018 9:25AM
- User janet browsed page Dashboard. Feb 5 2018 9:25AM
- User successfully logged in flora. Feb 5 2018 9:16AM
- User flora browsed page Enter Case Notes. Feb 5 2018 9:16AM

Web Module – Standard Data Entry



ACTIVITY DETAILS

iCARE Type * Select...

Activity * Select a valid file, date and iCARE Type first

Refer To * Select... **Refer By *** Select...

Transport to client * Was transportation service offered to... **Language Support *** Was language support offered to client...

Essential Skills Select... **Support Services** Crisis Counselling Provisions for disabilities

Service Location * Select... **Postal Code *** A0A0A0

Activity Hours +/- **Activity Minutes** +/-

CASE NOTE

Case Note Details *

CARMIS is a complete case management solution that enables non-profit agencies to manage their clients' data. CARMIS is a solution designed for agencies in immigration, refugees and the social services sector to address their data-management challenges.

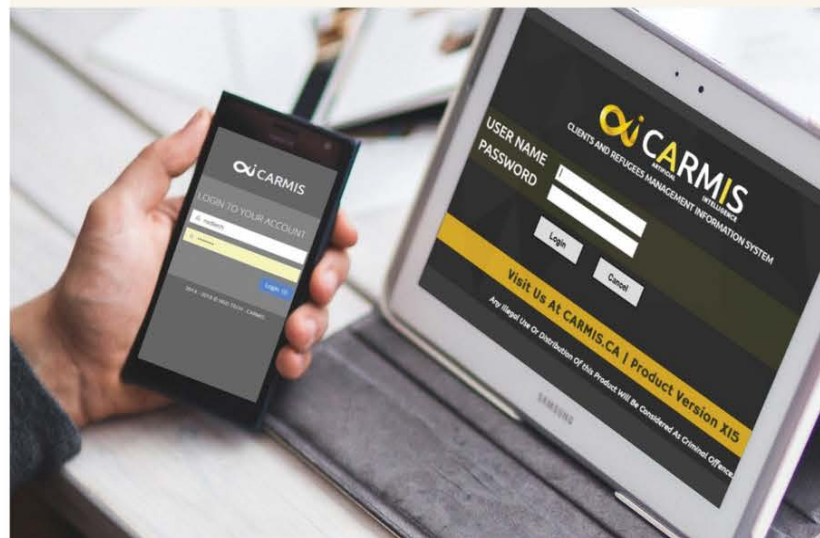
Easy subscription-based pricing (per user per month) including Maintenance

Please visit our website at www.carmis.ca for more details and all pricing options.

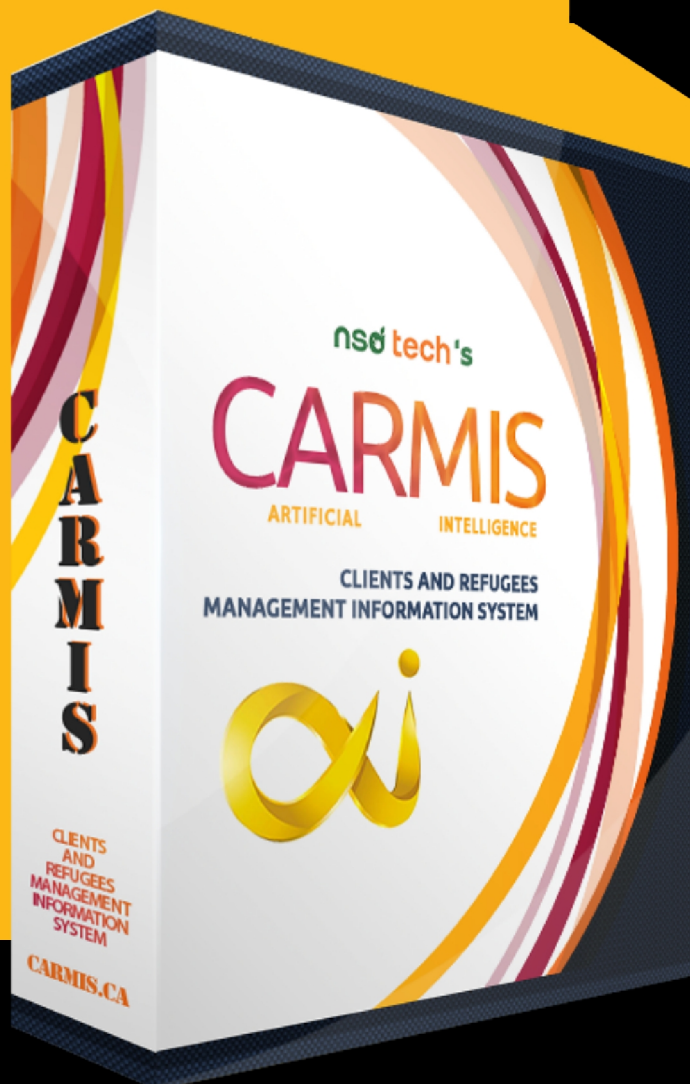
90% **MORE** EFFICIENCY AND DATA ACCURACY FOR AGENCIES WHO HAVE CARMIS AS CMS

- ✓ Centralized single data entry
- ✓ Data sharing across all departments
- ✓ Manage your clients beyond IRCC requirements
- ✓ Be report-ready for your funders
- ✓ Forecasting and scheduling
- ✓ Advanced customizable one-click reporting, compatible with MS Word, MS Excel, PDF
- ✓ Built in privacy audit tracking and logging
- ✓ Disaster recovery management
- ✓ Role based user access and reporting

REDUCE iCARE REPORTING ERROR RATE BY 98%



**CALL US
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