nsd tech

WEBSITE & IT EXPERTS!

CARMIS

CLIENTS AND REFUGEES MANAGEMENT INFORMATION SYSTEM

INTRODUCTION AND PRODUCT FEATURES

CARMIS.CA

SUPPORT@CARMIS.CA

HELLO, I AM CARMÍS

CLIENTS AND REFUGEES
MANAGEMENT INFORMATION SYSTEM

I AM DESIGNED TO SIMPLIFY FEDERAL REPORTING REQUIREMENTS AND DATA FLOW FOR THE AGENCIES SERVING REFUGEES AND IMMIGRANTS ACROSS CANADA

I AM AN INNOVATIVE ARTIFICIAL INTELLIGENCE BASED DATA MANAGEMENT SYSTEM THAT IS THE COMPLETE SOLUTION FOR AGENCIES OF ALL SIZES

FEATURES AND CAPABILITIES

Encrypt Selected Data Elements (ex: SIN)	No one can open the database and read the sensitive information
CARE Integrations	iCARE reporting formats pre-integrated. Enjoy the 3-step process to report to iCARE with integrated data quality and error checks
Advanced Reporting with Data Summarization	Our advanced reporting solution helps you summarize the data on the fly and generate customized reports using simple drag and drop capabilities
Report Export Capabilities to Industry Standards	Export your reports in Excel, Word and PDF formats for iCARE, other agencies and your own internal management reporting
Customizable Report Templates	Automate your MS Word / PDF based client information handouts/printouts through customizable MS Word templates
Enhanced Usability	Clutter-free simplistic user interface, customizable colors that adapt to your agency, capability to create new report templates as business requirements change

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Seamlessly Integrated Browser System for Limited Capabilities	Use our browser based system to perform certain features like – accept volunteer applications, allow on-the-road staff to enter certain data elements in real time (ex: during client home visits)
Data Quality Management	Staff will input data within the framework of industry accepted information standards, that are seamlessly integrated with iCARE requirements
Concurrent Client File Access	Allow multiple staff members to work on same client file concurrently
Master Data Management	Own your master lookup data
Roles Based User Access Management	Control what your staff can view, add and edit through our robust roles based access management system
I Privacy and Audit Capabilities	View data change history on all key data entry forms. View the user activity logs within your organization's privacy framework
Old Data Migration	Moving from an old legacy system? Our experienced team will review your legacy system capability and can help you migrate the data to CARMIS
Flexible Hosting Solution	Choose from a cloud based solution (where we manage the IT of the software setup) or a hosted solution (where you manage the IT of the software setup). Irrespective of the option, data is always of the agency.

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Disaster Recovery Management	We manage the backups in cloud based solution. Your IT team can automate the database backups in hosted solution
Subscription based pricing and support	Flexible options, suitable for agencies of all sizes
Training	Classroom based training provided at our downtown Winnipeg office. Training webinars also available in groups of 5 to 10 people
Online Knowledgebase	Your staff will have access to our online knowledgebase when they need it

MODULES AND FUNCTIONS

Connect Clients by Family Code	A number that groups clients by family
Search (client-related and agency specific)	Searching for a file or client
Graphical Reports (client-related and agency specific)	Generate reports with graphs and charts for simplified overview of data
Intake Wizard	Makes it quick and easy to add new client into the system right from service details page, including arrival information, address updates, family information

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Client Profile	Create a full profile on client – where they are from, what services have they received from your agency
Budget Calculations	Amount of funds client will get based on needs and family as per iCARE tables; maintain a track of budgets allocated to client over time
Relationship Tracking	View how clients are related to each other
Case Notes	An area on the file where it's easy to manage important activities and information about the client.
Program Referral and Enrollment	Refer clients to outside agencies and monitor enrollment in your programs and activities
Program Attendance and Management	Monitoring programs client is enrolled in and attendance
Statistics	Generate client or agency specific statistics
Sync with other Agencies	All agencies who sync within the same system and allow cross agency data access within your agreement can access the data entered by all. This saves time and directly shares data between all agencies.

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PRODUCT SCREENSHOTS

LOGIN

❶ - Encrypted password storage, encrypted and secured data communication.

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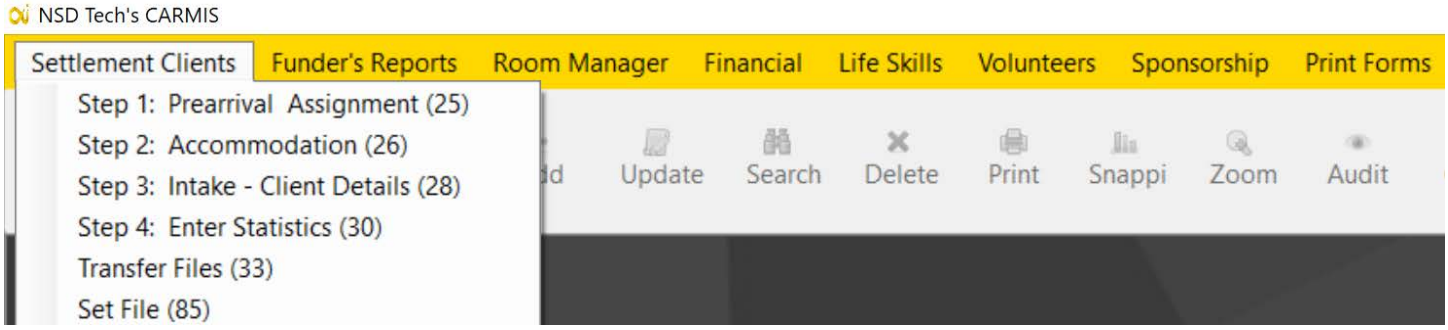
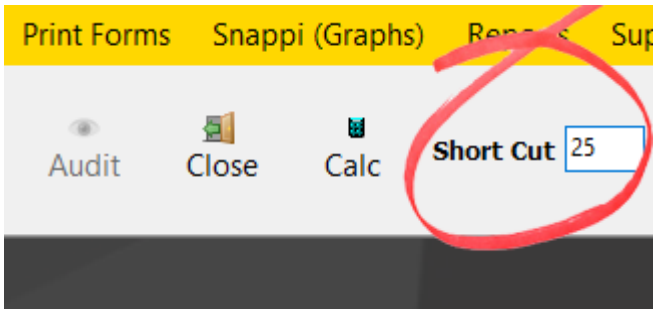
Toolbar

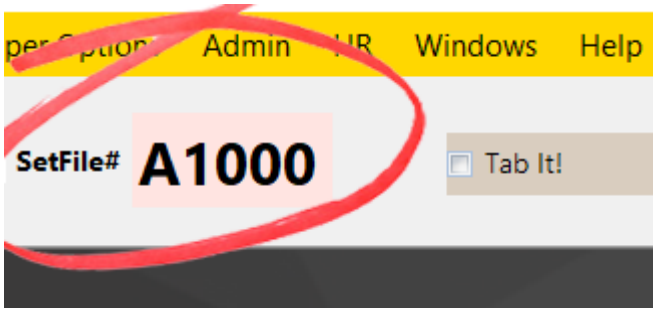


❶ - Quick and easy access menu and actions ribbon bar.

❷ - Working on a few forms/reports repeatedly? Access them quickly by entering their form ID. Another right side quick access menu available for up to 5 top used forms for each agency.



❸ - Working through a client file across multiple entry forms? Enter client file once, and access various forms without any repeat entries.



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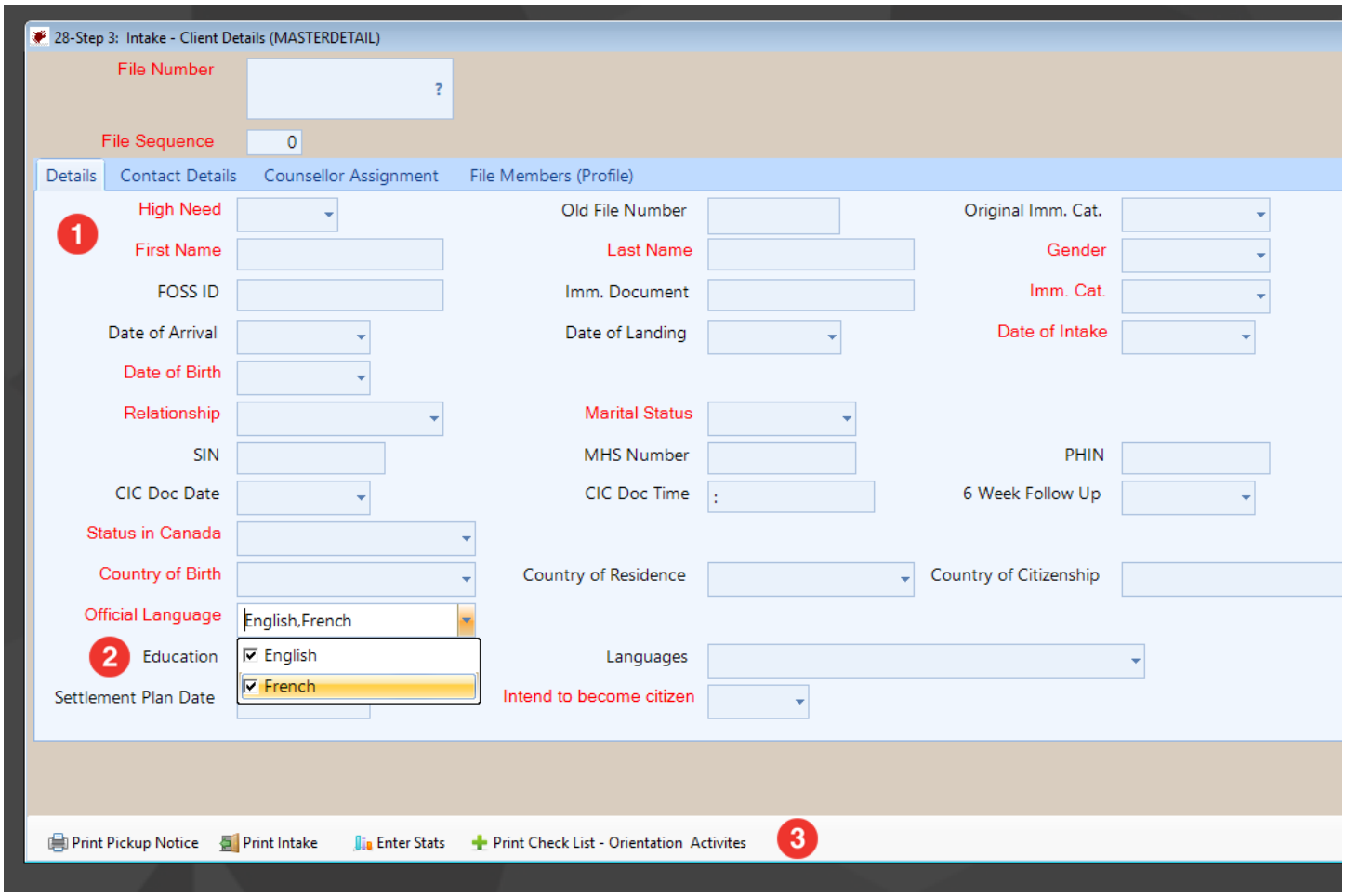
Data Entry – Standard form



❶ - Highlighted mandatory fields, customizable for each agency.

❷ - Multiple selectable options, managed through master data management.

❸ - Quick action buttons to print client handouts or view next set of data on this client. Manage the client's family uniformly.

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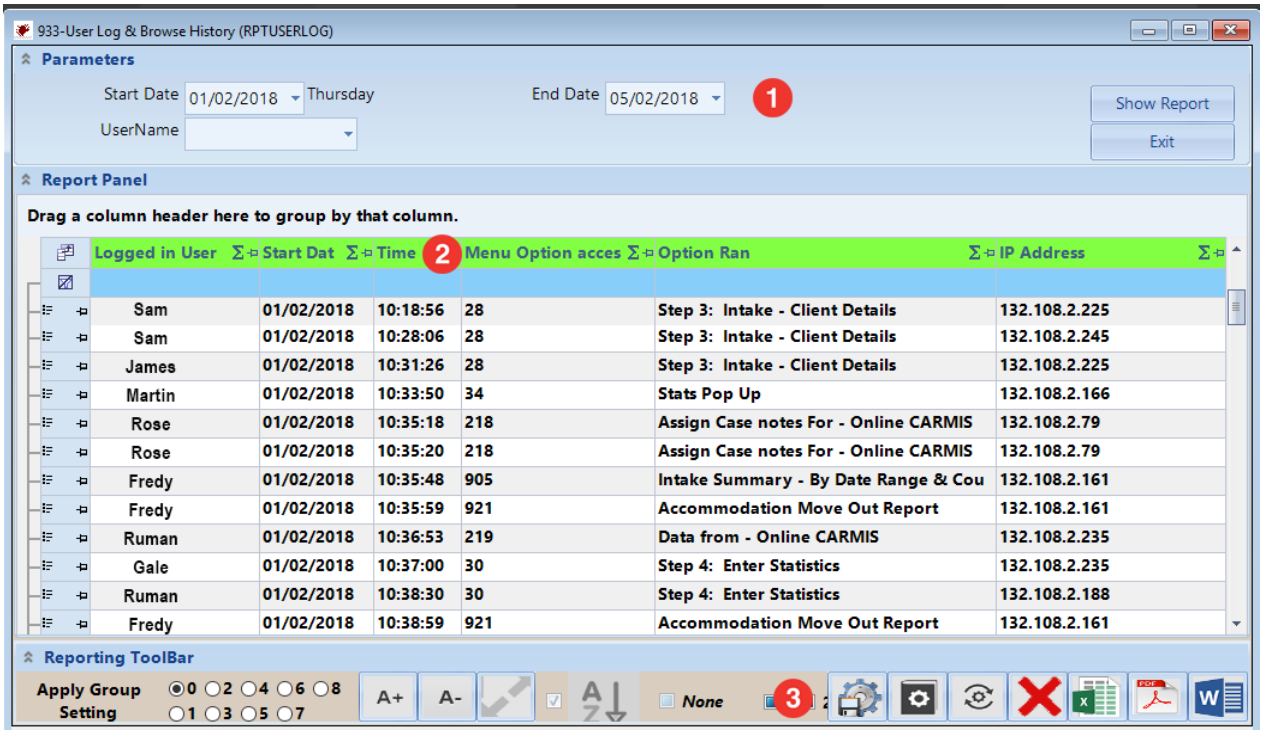
Data Entry – Grid form

Room Type	Status	Room Capacity	No. Of Pe	Remainin	Maxed O	Occupied By
Bachelor	VACANT	4	0	0	Yes	
1 Bedroom	VACANT	5	0	5	No	
Bachelor	VACANT	4	0	0	Yes	
2 Bedroom	VACANT	6	0	0	Yes	
Bachelor	VACANT	4	0	4	No	
Bachelor	VACANT	4	0	4	No	
Bachelor	VACANT	4	0	0	Yes	
Bachelor	VACANT	2	0	2	No	
Bachelor	VACANT	2	0	0	Yes	
Bachelor	VACANT	2	0	0	Yes	
2 Bedroom	VACANT	6	0	0	Yes	
Bachelor	VACANT	4	0	0	Yes	
2 Bedroom	VACANT	6	0	0	Yes	
Bachelor	VACANT	4	0	4	No	
1 Bedroom	VACANT	5	0	5	No	

Reports View

PRIVACY AUDIT REPORT SAMPLE



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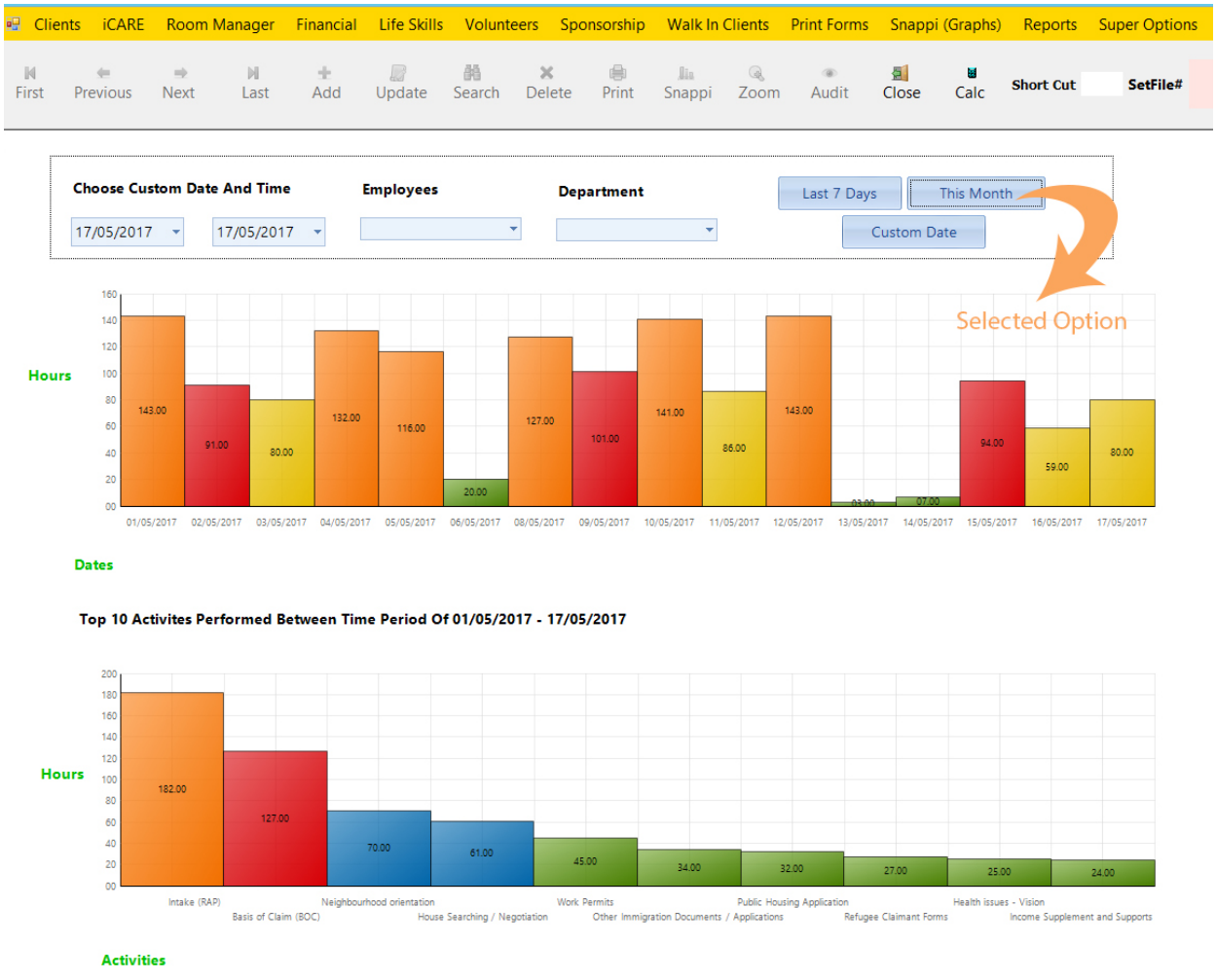
❶ - Quick report parameter value selection.

❷ - Filter, summarize and group your reports, also customize your report columns.

❸ - Quick report export in various formats.

Dashboards and Charts



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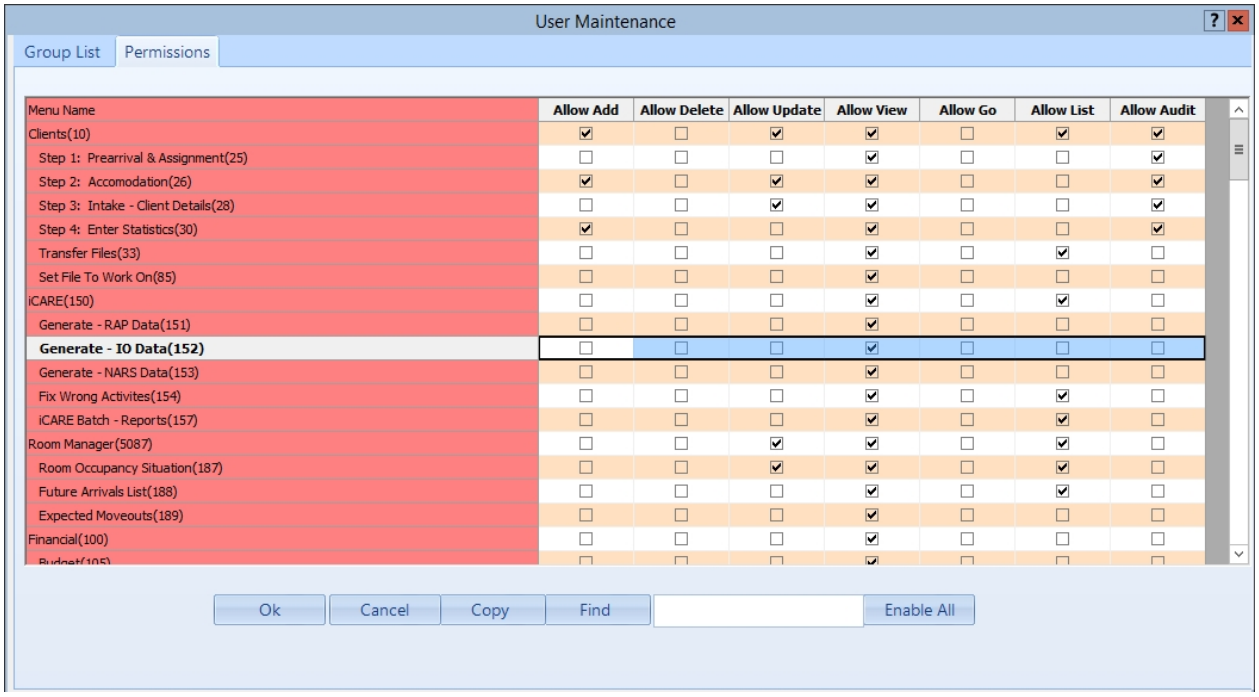
User Access Management

Manage Access Security



SIMPLE · COMPREHENSIVE · COLLABORATIVE

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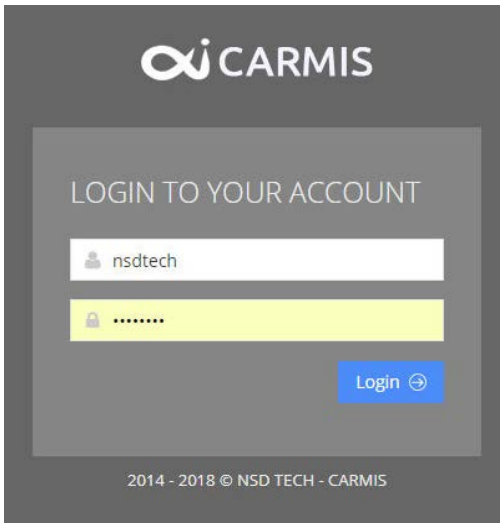
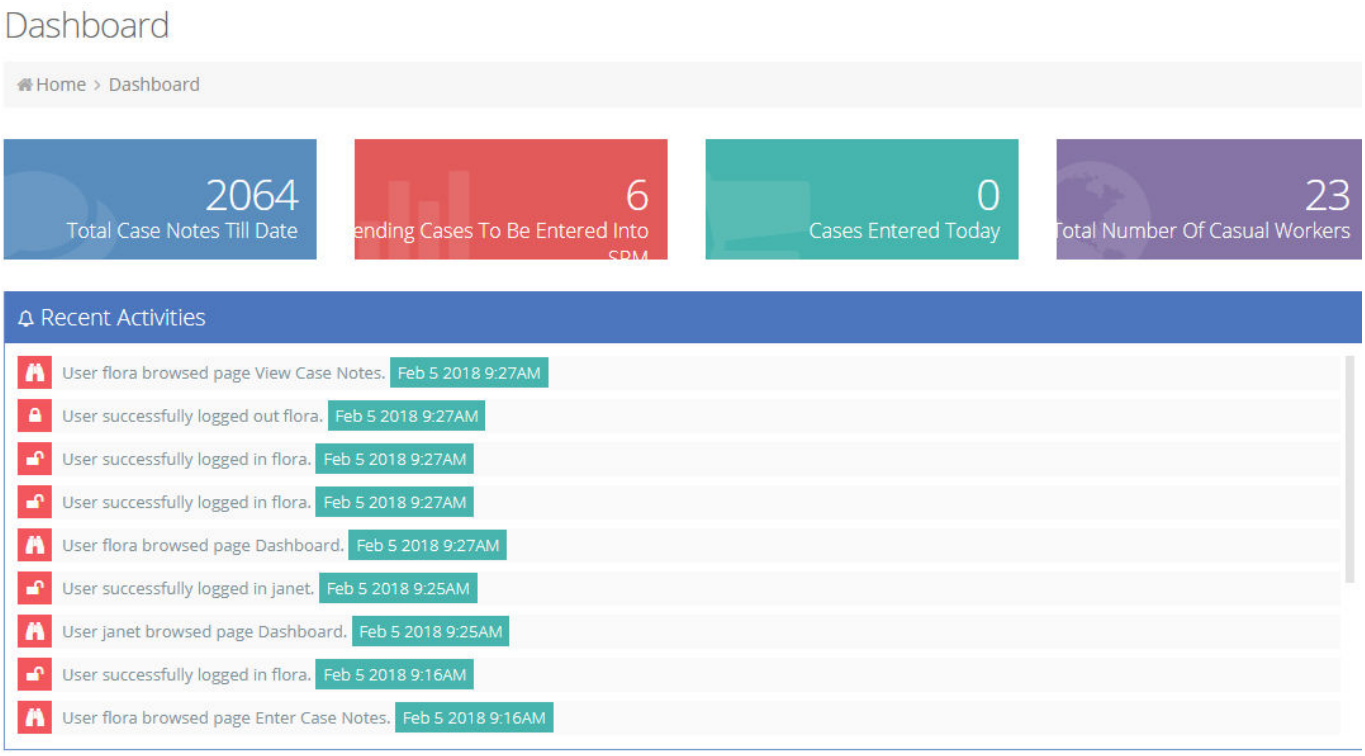
Web Module – Login



Web Module – Dashboard



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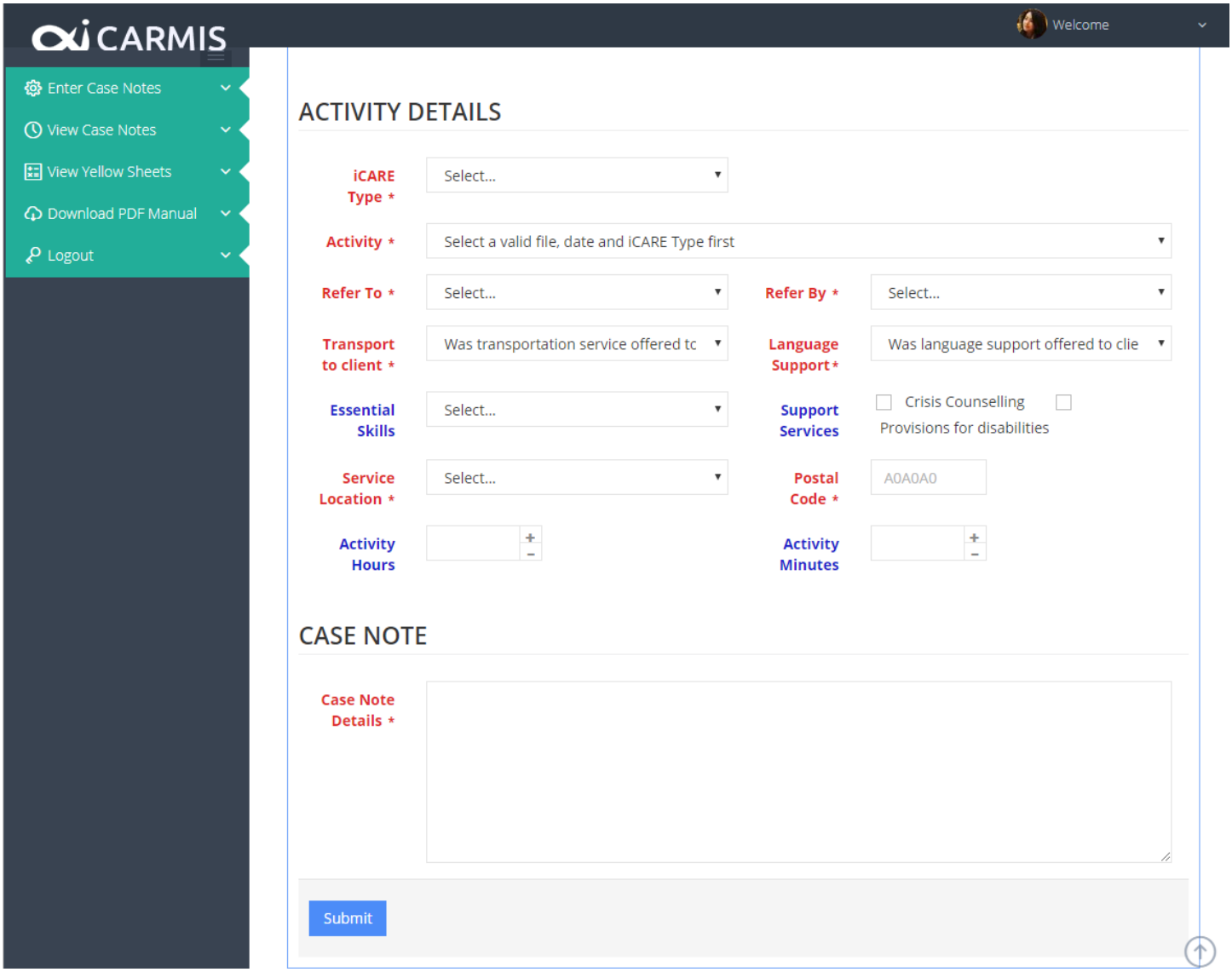
Web Module – Standard Data Entry



CARMIS is a complete case management solution that enables non-profit agencies to manage their clients' data. CARMIS is a solution designed for agencies in immigration, refugees and the social services sector to address their data-management challenges.

Easy subscription-based pricing (per user per month) including Maintenance

Please visit our website at **www.carmis.ca** for more details and all pricing options.

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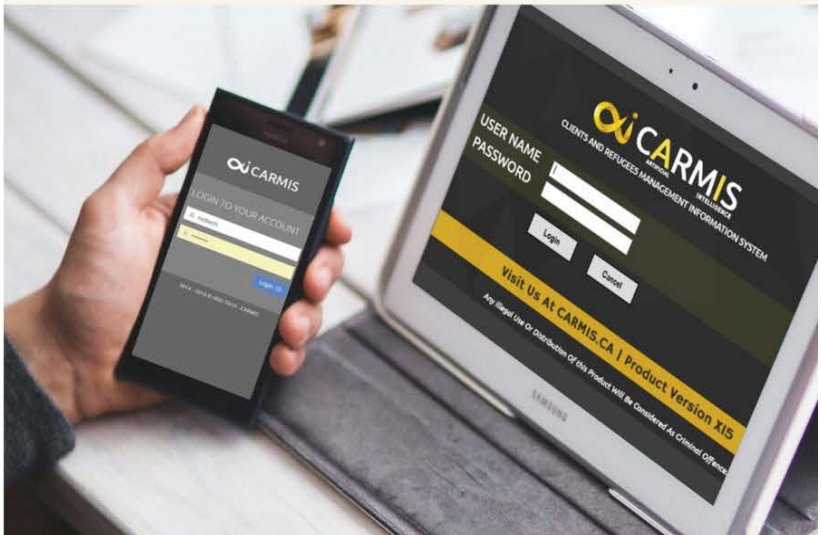
90% MORE EFFICIENCY AND DATA ACCURACY

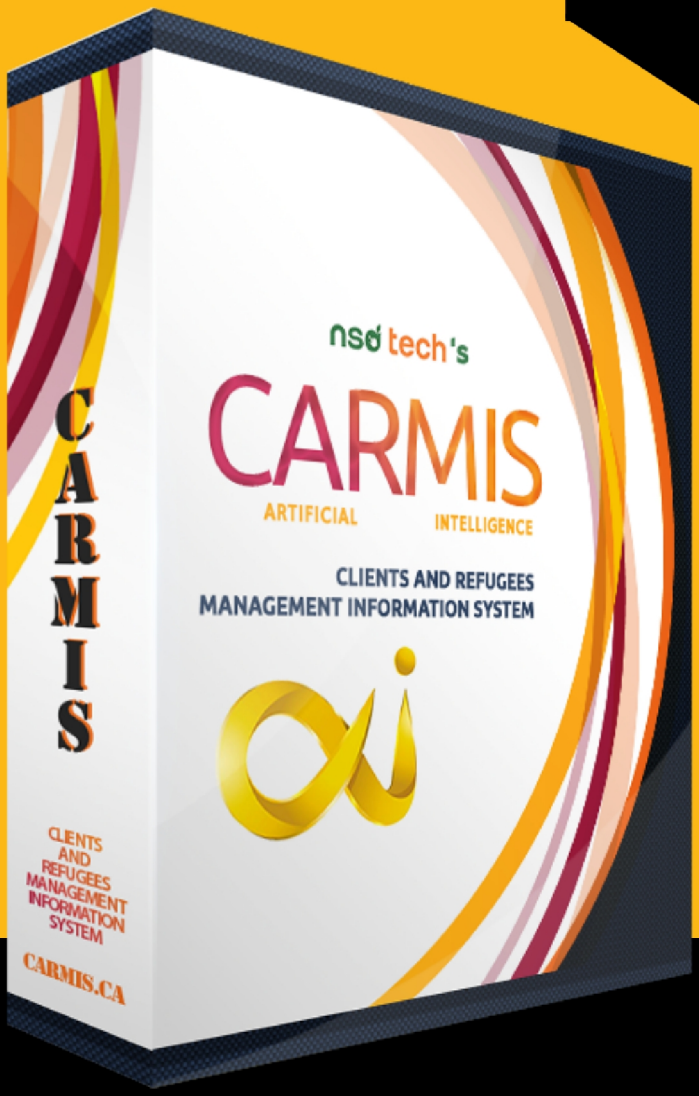
FOR AGENCIES WHO HAVE CARMIS AS CMS

- Centralized single data entry
- Data sharing across all departments
- Manage your clients beyond IRCC requirements
- Be report-ready for your funders
- Forecasting and scheduling
- Advanced customizable one-click reporting, compatible with MS Word, MS Excel, PDF
- Built in privacy audit tracking and logging
- Disaster recovery management
- Role based user access and reporting

REDUCE iCARE REPORTING ERROR RATE BY 98%



CALL US FOR A DEMO TODAY AT 204-421-1421



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